

How to Establish Basic FACTS

1. Information Briefing – make sure everyone starts out with the facts, use material from the World Health Organization (WHO)
2. Provide a Briefing pack
 - a. [Basic Information video on what the Virus is](#)
 - b. WHO Handout – [“Advice on the use of masks in the community, during home care and in health care settings in the context of the novel coronavirus \(2019 -nCov\) outbreak”](#)
 - c. [WHO Myth Busters Graphic Handouts](#)
3. Consider scheduled updates, refer to the WHO Situational Reports – most current report as of today is Coronavirus disease 2019 (COVID 2019) Situation Report-23 (12 February 2020)
4. Transmission
 - a. Exact dynamics yet to be determined
 - b. Generally, through droplets created when an infected person coughs or sneezes
5. Prevention
 - a. Cover your mouth when coughing / sneezing
 - b. Avoid close contact
 - c. Appropriate use of mask and PPE
 - d. Handwashing – soap / water / alcohol-based rubs
 - e. Avoid unnecessary contact with animals
 - f. Thoroughly cook animal products
6. Problems with numbers
 - a. Counting methodologies – those that test positive or only those that have symptoms
 - b. Beginning of estimates of fatalities are usually much higher because large scale testing is not yet in place and only the more severe cases are noted; therefore, the

mortality percentage is much higher and will often come down as the true numbers of those infected become known

- c. In some areas, the health care system can become overwhelmed and reporting numbers becomes less of a priority
- d. What is harder to identify are the “uncounted cases” from lack of available health care for other diseases – when Ebola hit, vaccinations stopped (lack of resources) measles went up