

# DISASTER RECOVERY SERVICES

Immediate professional care when the unthinkable occurs

Kenyon's Disaster Recovery Service assists companies and governments in managing the immediate and long-term consequences of emergencies involving the loss of life. The service is worldwide and irrespective of the numbers of victims or the cause of the emergency.

We maintain over 1800 specialist personnel to meet the requirements to operate this service on a full international basis. The personnel range in skills from clinical and forensic experts in Disaster Victim Identification; field-experienced Search and Recovery teams; mortuary staff and repatriation specialists; and a core team for management of data, logistics and systems. Kenyon-owned equipment can support disaster morgues for mass fatalities or smaller packs for rapid response to localized incidents.

For any incident, Kenyon will always deploy our unique crisis management software, Kenyon Response®. This web-based platform manages the data at every stage of the recovery process.

## The Service

- Search and recovery of human remains, all morgue processes, forensic identification and worldwide repatriation
- Kenyon uses the Plass Data™ system ensuring consistent standards with international identification agencies
- Comprehensive Personal Effects management-search, inventory and return to families
- Field-located Incident Management Center for independent or joint operations
- Assistance with both short-term and periodic memorials and ceremonies
- Coordinate with all associated local and international agencies
- Assistance with managing insurance and legal issues
- Kenyon fully-independent expert legal advice and counsel available either by phone or as part of the deployed Kenyon team
- Kenyon-owned specialist equipment stored at three international locations
- Equipment includes three disaster morgues and all supporting material
- Full logistics support to deploy and maintain field operations

## How it Works

- Client engages Kenyon Disaster Recovery Services on a pre-incident basis
- Kenyon provides Orientation Training to set expectations and agree on priorities
- Kenyon provides activation planning material for client's own plans
- Client activates Kenyon using any Kenyon office 24-hour number
- Kenyon deploys first-response team for assessment of incident
- Kenyon deploys all necessary personnel and equipment

## Further Information

If you would like to know more about the Kenyon Disaster Recovery Services and how it can complement your existing emergency plan please email at [kenyon@kenyoninternational.com](mailto:kenyon@kenyoninternational.com) or contact any of the Kenyon worldwide offices.

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