



KENYON UPGRADES CALL CENTER CAPABILITY

February 15, 2008, Santo Domingo, Dominican Republic—Kenyon International Emergency Services recently strengthened its call center offerings by selecting a new partner here. The new center has 100 seats and 400 Kenyon-trained specialists.

The partner, Rococomm Global Contracts Solutions, has four linked contact centers and is integrated with a network throughout the Caribbean, Central and South America and the Philippines.

The main site in Santo Domingo has two facilities which are also qualified as evacuation shelters. Each facility has a restaurant, health club and gymnasium as well as a child care facility. Each facility also has two large generators capable of providing alternative power for up to nine days.

About Kenyon International

Kenyon is an international leader in worldwide disaster management, providing pre-incident crisis planning and post-emergency response services on behalf of the world's foremost companies. Privately owned, Kenyon remains the only firm in its business with a hundred year history, comprehensive resources, and experience in every type of mass fatality accident including aviation disasters, natural disaster, war and terror attacks. Headquartered in Houston, Texas, it has offices and facilities in Sydney, Australia, London, UK, and Hong Kong.

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