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**FOR IMMEDIATE RELEASE**

**KENYON ANNOUNCES MAJOR SOFTWARE UPGRADE FOR KENYON RESPONSE®**

**17 July 2017** – Market leader Kenyon International Emergency Services announced today that current clients now have access to a significantly improved Kenyon Response®, featuring enhanced technology, additional security, expanded and dynamic reporting features along with a new user interface. Kenyon Response® is a powerful, scalable enterprise crisis data management software package developed by Kenyon to handle every aspect of a crisis and is utilized for every service Kenyon provides. It is centered on managing the services provided to those involved in the incident.

A cornerstone is making sure that survivors or family members don't have to provide the same information twice and that measures taken to support people are coordinated, with actions completed, actions needed and ongoing support shared with those that are involved in the response. A key lesson learned is that with so many different agencies and groups typically involved in the response to an incident, people are repeatedly asked the same questions multiple times because there is no central management system. Kenyon response is a solution to that problem and builds trust in the response for those most directly affected.

Information collected and managed includes contact details, victim support details, identification status and notification processes. Kenyon Response® also offers a central location for all correspondence. This provides Kenyon and its clients a seamless system that ensures all people are cared for and that information is not collected more than once.

Now with features such as an offline mode for field operations, specialty modules to track personal effects, and much more, Kenyon continues to innovate in the field of crisis management. After responding to hundreds of mass fatality incidents, Kenyon understands that the collection, management and visibility of data are the foundation of a professional and effective response during a crisis. Multiple involved agencies all with their own systems can make this very difficult. Kenyon Response® allows companies to have control and real-time visibility to all information in one central database when responding, and to share and receive data with appropriate parties as needed.

Kenyon Response® can now be accessed from any device and without the need of additional plug-ins. Additionally, Kenyon's significant investment in a complete transition to the .NET framework expands the software package's security and compatibility across multiple operating systems and internet browsers.

"We built Kenyon Response because we saw a great need for our own responders and clients to have a central location to manage all the data generated from a mass fatality incident, and there was no complete solution available on the market. Over the last seven years, we've put the

system to the test many times over. We're really excited about the improvements and capabilities we've implemented – the culmination of input from our clients, global responders and call center agents. Our system is truly a complete solution – and the only one of its kind," stated Kenyon CEO Robert A. Jensen.

This most recent upgrade reflects an investment in ongoing improvement in the systems and resources Kenyon offers clients, as well as adheres to strict international data privacy regulations. Clients and those individuals providing information are assured their information is secure and protected.

There is no other system in the world designed to manage the entire crisis process from call center inquiry to repatriation. Continued innovation in our systems is just one of the many ways that Kenyon provides the most experienced advisors and advanced solutions to our global clients, ensuring effective recovery from crisis.

#### **About Kenyon International Emergency Services**

Kenyon is the international leader in worldwide disaster management, providing pre-incident crisis planning and post-emergency response services on behalf of the world's foremost companies. Privately owned, Kenyon remains the only firm in its business with a hundred year history, comprehensive resources, and experience in every type of mass fatality accident including aviation, industrial and natural disasters, war and terror attacks. Headquartered in Houston, Texas, Kenyon has offices or facilities in Sydney, Australia; Bracknell, UK; Santo Domingo, Dominican Republic; and Beirut, Lebanon. Learn more at [www.KenyonInternational.com](http://www.KenyonInternational.com).