

Gulf Air hosts Emergency Planning and Response workshop

National carrier Gulf Air hosted a two-day workshop for airlines executives on Emergency Planning and Response in Bahrain.

From AME Info

Organised by the Arab Air Carriers Organisation (AACO), the workshop was conducted by specialists from Kenyon International Emergency Services - a worldwide professional disaster management company specialising in the aviation sector.

Thirty five airline executives from airlines such as Emirates, Air Arabia, Kuwait Airways and Gulf Air, drawn from various functional divisions such as operations, safety and communications, attended the workshop says Gulf Air Head of Emergency Response Planning, Mr. Gregory Janelle. 'For any airline it is critical to be fully prepared in the event of an emergency. It is absolutely essential to have a team, which is professionally trained to handle various aspects of an emergency situation. The workshop has dealt with some crucial issues facing real-world crisis management plans and has offered practical ideas on how to respond to such situations.'

Participants, through practical exercises, group discussions and debates, gained practical insight into issues and functions such as emergency call centre, human remains identification and repatriation, personal effects handling, family assistance, investigation, hull recovery and site restoration, crisis communications management and claims settlement.



Pictured are the participants of the workshop, including Robert Jensen, President, Kenyon International Emergency Services (front row, far right), the keynote speaker for the event.