

Kenyon International Emergency Services 2009 Regional Training

Kenyon is a specialist provider of crisis and emergency response services for the aviation industry. Our real-world response experience can be shared through training and consultancy. For 2009, Kenyon is proud to present some of its more popular courses for individual-delegate attendance at various locations around the world.

Orlando, Florida (in association with JetBlue Airways)

Crisis Management Center Operations – **19 January 2009**

Go-Team Crisis Management Operations – **20 January 2009**

Crisis Management for Station Managers – **21-22 January 2009**

Dubai (in association with Professional Jet Solutions)

Exercises for Aviation Crisis Management – **10-11 February 2009**

Hong Kong (in association with Cathay Pacific Airways)

Crisis Management for Station Managers – **23 March 2009**

Go-Team Crisis Management Operations – **24 March 2009**

Exercises for Aviation Crisis Management – **26-27 March 2009**

Bahrain (in association with Gulf Air)

Crisis Management Center Operations – **24 May 2009**

Go-Team Crisis Management Operations – **25 May 2009**

Exercises for Aviation Crisis Management – **27-28 May 2009**

Go-Team Crisis Management Operations

This course will focus on the chronology of Go-Team activities from preparation and equipment to site operations and recovery. The 'forward command' function, and relationship with HQ and 3rd parties will be examined in detail.

Crisis Management for Station Managers

This training will assist station managers and their support staff to understand their roles and responsibilities following an accident.

Exercises for Aviation Crisis Management

The aim of the course is provide the techniques, skills and tools necessary to prepare, deliver and debrief a comprehensive program of emergency exercises.

Crisis Management Center Operations

This management-level course will assist with a thorough understanding of the roles and responsibilities of headquarters teams in managing an aviation emergency. A developing scenario will be used to consider the functions of a CMC and its influence on a successful recovery.

Training is provided in association with:



Course	Cost
Go-Team Crisis Management Operations	USD750
Crisis Management for Station Managers (1-day course)	USD750
Crisis Management for Station Managers (2-day course)	USD1250
Crisis Management Center Operations	USD750
Exercises for Aviation Crisis Management	USD1250

Fees listed are 'per person'. Kenyon 'Members' receive discounts of between 5% and 20%. Further discounts are available for members of GFSC, ERA, AFRAA, AFRASCO, AACO, Albatros, NBAA and RACCA.

Further Information

To book any of the training courses or for further information, please contact your local Kenyon representative or:

customer@kenyoninternational.com

or call:

+1 (281) 872 6074 (US)

+44 (0)1344 316650 (UK)

+852 2215 0400 (Hong Kong)

+61 (0)2 9006 1090 (Australia)

All training is delivered in English.



Kenyon International Emergency Services

2009 Regional Training – Orlando, USA

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Crisis Management Center Operations

1 day USD\$750 **19 January 2009**

This management level course will assist with a thorough understanding of the roles and responsibilities of headquarters teams in managing an aviation emergency. A developing scenario will be used to consider the functions of a CMC and its influence on a successful recovery.

- Organizing for effective command and control
- Crisis leadership
- CMC procedures and information management

Go-Team Crisis Management Operations

1 day USD\$750 **20 January 2009**

This course will focus on the chronology of Go-Team activities from preparation and equipment to site operations and recovery. The 'forward command' function, and relationship with HQ and 3rd parties will be examined in detail.

- Team selection and training
- Roles and responsibilities
- Operating challenges

Crisis Management for Station Managers

2 days USD\$1250 **21-22 January 2009**

Airline station managers and agents have a vital role in the management of emergencies especially in the initial stages. Their response is critical but their challenges are unique among the responding agencies. This training will assist station managers and their support staff to understand their roles and responsibilities following an accident.

- Team leadership during a crisis
- Working with airports and ground handling agents
- Team training, rehearsals and preparation
- Meeting the needs of families for care and information
- Emergency planning at local level
- Communications and the media

In Association with jetBlue Airways

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Fees and Discounts

Fees listed are 'per person'. Delegates are responsible for arranging their own travel and accommodation. Kenyon will provide refreshments and lunch during the training days.

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Further Information

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amorosok@kenyoninternational.com

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KENYON[™]
INTERNATIONAL EMERGENCY SERVICES
A Worldwide Disaster Management Company